Problem Solving – For the Community Policing Officer & Citizen

This highly interactive 8-hour seminar focuses on the problem solving element of Community Policing. It provides participants with an understanding of the historical development of the Community Policing model and the relationship between Problem Oriented Policing (POP) and Community Oriented Policing (COP). Community Policing represents a break with more traditional incident-driven policing, allowing officers to gain the assistance of neighborhood residents to act as partners in securing public safety. Beyond that, several features distinguish it from traditional policing and are necessary for its success.

This course is designed for community residents, law enforcement officers, city employees, social service agencies and private sector representatives who are interested in enhancing their problem solving skills in order to more effectively address community-police issues.

Course topics include:

- Historical Development of the Problem Oriented Policing Model
- Problem Oriented Policing vs. Community Oriented Policing
- Understanding a Problem
- The Crime Triangle
- The SARA Model: Problem Identification, Problem Analysis, Response Development, Response Evaluations
- Problem Examples
- Problem Solving in Teams
- Team Dynamics
- Problem Solving Resources

August 2, 2016
Hosted by
University of North Florida
Police Department
1 UNF Drive; Osprey
Fountains Residential Hall
Osprey Ridge Road
Jacksonville
8 a.m. - 5 p.m.

Please Register by July 31, 2016

“Tuition Free”
Registration is open to Community and L.E. Officers

James Steffens began his career with the Clearwater Police Department in 1988 where he specialized as a Community Policing officer, a Burglary/Grand Theft Detective and a Robbery/Homicide Detective before being promoted to Sergeant in 1997. He supervised various personnel in the patrol division while serving as the supervisor of the North Greenwood Neighborhood Community Policing Patrol Team. Promoted to Lieutenant in 2001, Lieutenant Steffens took command of the Special Operations Section responsible for many high liability units including but not limited to The Special Weapons and Tactics Team; The Emergency Response Team and The Canine Team. He served as an operational member of SWAT from 1991-2006 and was the Team Commander (4.5 years). On January 30, 2009 Lieutenant Steffens retired after twenty years of service at the Clearwater Police Department. He went to work in the private sector developing/promoting tactical lines of equipment for law enforcement and certain military applications. In May 2011 he was hired as the Operations Lieutenant for the New Port Richey Police Department. In June he was asked by the Sheriff to be the SWAT Commander for the Pasco County Sheriff’s Office Unified SWAT Team after the teams of Pasco and New Port Richey combined. In October he was tasked with being the Acting Police Chief and was then appointed Chief of Police in December. In March 2013 he accepted a position with the Pasco County Sheriff’s Office as the Chief Forensic Investigator overseeing all crime scene investigations and latent print examinations. In November, 2013, he became the Captain of the Special Operations Division.

Agency/Self Registration
http://spcollege.augusoft.net
Sign In to create profile; select the class under:
Public Safety: CPSI Public Safety Training
Add to cart and proceed to checkout.

Registration questions: Smith.vonceil@spcollege.edu (727) 344-8021
Course information: Heisler.laura@spcollege.edu (727) 341-4437

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Casual clothing is recommended. Shorts, tank tops and/or offensive T-shirts are unacceptable attire. Law enforcement personnel not in uniform that are carrying exposed firearms must prominently display agency ID and/or badge at all times while on college property.